



Best Price Guarantee Disclaimer

The Air Royale Best Price Guarantee is valid for jet charter quotes that are produced by Part 135 operators with a Wyvern-compliant flight recommendation, and for flights originating from within the United States on turboprop, light, midsize, super-midsize and heavy jet categories. This Guarantee isn't applicable for Empty Leg or One-Way flights.

To qualify for our Best Price Guarantee, the customer (buyer) must submit his or her trip request through Air Royale first, and then provide Air Royale with a valid quote within a minimum of 48 hours before departure, which identically matches the flight itinerary and details of the trip request submitted to Air Royale. Customers can submit one lower price quote per trip only, and the buyer cannot provide a quote from the same operator that Air Royale listed on its quote. A valid lower price quote must be submitted on an operator's (a private jet provider) official letterhead; the quote is not considered valid if sourced through Air Royale. Air Royale will not accept website screenshots or other claimed evidence of a lower price quote. If Air Royale isn't able to duplicate, beat the lower quote by \$1.00 (USD) and the buyer (customer) purchases the trip through the lower price quote source, then within 30 days Air Royale will pay the buyer at least \$500 (USD), only after flight completion and upon flight verification. The buyer must submit to Air Royale the final invoice of the flight for verification of flight completion, and to validate the identical match of the final quote to the final trip price.

The Air Royale Best Price Guarantee is subject to and available for only identical trip itinerary matches for all reasonable fees; including but not limited to: charges for pre-flight booking, aircraft fuel, flight time, repositioning, taxes and fees and overnight fees.

The Air Royale Best Price Guarantee will not cover, consider any incremental post-purchase charges, including but not limited to: de-icing, airport or ramp fees, international handling charges, catering or ground transportation costs. Air Royale reserves the right to deny any claims submitted that can't be 100 percent substantiated, or additionally any claims that contain inaccurate, incomplete information. Air Royale reserves the right in its sole discretion to discontinue or to modify its Best Price Guarantee, and/or to restrict availability to any person, at any time, for any or no reason, and without prior notice or liability to you. Other restrictions may apply.

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